

Valley Children's Clinic, PA
2226 Haine Dr
Harlingen, TX 78550

Here is some helpful information about Valley Children's Clinic, PA and staff you need to know.

The staff at Valley Children's Clinic is committed to helping parents raise healthy children. This includes regular well child examinations and guidance for parents as well as treatment of illnesses and accidents as they occur.

The Graduate Physicians and Health Care Providers are extensively trained in delivery of health care to adults and children. They work directly with the Pediatrician and consult with them regarding you or your child's examination and treatment plans.

Your child's visit will be scheduled with one of the members of our Health Care Delivery Team. We will ensure that your child will be scheduled with a pediatrician on regular intervals.

I have read the above statement and **DO** consent to my child being seen by any member of the Health Care Delivery Team.

POLICES FOR VALLEY CHILDREN'S CLINIC, PA

1. Insurance co-payment is due at the time of check-in.
2. Private Pay patients are required to make payment in full at the time services are rendered.
3. Valley Children's Clinic will only accept checks from local banks. We do not accept any temporary checks or third party checks. There will be a \$30.00 fee on all returned checks.
4. There will be a charge for any copies made of the patient's medical record including immunization cards. Fees for copying of medical records will abide by the Federal Register. A retrieval or processing fee per patient will be charged to the requester. The fee for providing the first 20 pages is \$25.00, for each page there after \$0.50 per page, plus the cost of postage. A \$5.00 fee will be charged for issuing a new Immunization record. Valley Children's Clinic will replace an immunization card at no charge to the patient with proof that the card was stolen or destroyed by fire. An additional \$5.00 fee will be charged on any document requiring a notary signature with stamp. No exceptions will be made to the policy.
5. It is the patient's responsibility to call prior to running out of your medication. Medication refill request to a local pharmacy or written scripts must be called in at least one week in advance.
6. Please arrive 5 minutes prior to your scheduled appointment time for registration or you will be considered a walk-in patient.
7. Any account balance over 90 days will be sent to collections and the account will be automatically dropped to an inactive status.
8. If patient no show's / no call's more than 3 times in a 6 month period the patient will not be allowed to schedule any appointments in the future.
9. There will be a \$1.00 convenience fee with each transaction when paying by credit card.
10. For the safety of our patients and staff, no more than 4 people (patient/family/guest) allowed in the rooms at one time.